

Argus Courier - Local hospital wins national service award

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## **LOCAL HOSPITAL WINS NATIONAL SERVICE AWARD**

Avatar International has given Petaluma Valley Hospital a national award for exceeding patient expectations in service quality, said Kevin Andrus, director of marketing, communications and public relations.

Avatar, which measures patient satisfaction in health care, presents the award, Exceeding Patient Expectations, each year.

“PVH employees are committed to excellence, and the Avatar award reflects that commitment,” said Jim Suver, vice president of operations and chief administrator for the hospital.

“We are extremely pleased and proud to receive the award again this year, and grateful that our patients are recognizing the quality of care received here,” he said.